



20th June 2011

Hestia Management
172 Commercial Road
London
E1 2JY

To whom it may concern,

I would like to strongly recommend Hestia Management Ltd.

My partner and I had an extremely bad experience with the contractor we had hired to do our bathroom refurbishment and we were unfortunately left with a half finished, botched job. We then struggled to find a new contractor prepared to pick up where the previous one had left off or willing to make good any of his poor workmanship (partly due to guarantee issues).

From the moment I first spoke to David Klein, MD of Hestia Management, I found a refreshingly different attitude, however. David told me that Hestia Management had successfully handled many difficult bathroom jobs in the past and that he would be willing to have a look at ours. We were overjoyed when he agreed to sort the bathroom out and at an extremely reasonable

price. He offered to not only complete the bathroom installation, but to rip out and redo the really shoddy elements, such as the very crooked, poorly tiled plaster board wall that the previous contractor had put up.

Within a few hours of arriving for the job, it became apparent that the Hestia Management team are crack professionals. They also have sophisticated, high end equipment that allows them to work with great speed and efficiency.

The Hestia Management team completed the job promptly within the time they said they would and we are absolutely delighted with the standard of their finished work. The new wall is straighter than any wall I have ever seen and the pipe work is incredibly neat. We had inadvertently chosen slate tiles that are very difficult to work with as they are of different thicknesses, but Davids team took this in their stride too and the finished tiling work is neat and precise.

We wouldn't hesitate to recommend Hestia Management for any future bathroom installation projects.

Yours sincerely,

Lucy Charlewood